



## Otter Co-op Membership Application

Thanks for choosing to support a local business that invests in your community. By completing this application and purchasing a one-time share, you'll become an owner of our co-operative, get a vote in how our business is run and receive a lifetime of membership benefits.

First Name / Corporate Name

Last Name

Email

Check to receive emails from Co-op on special member offers, promotions and solutions every week. You can customize the information you receive and unsubscribe at any time.

Mailing Address

Address 2

City

Province

Postal Code

Phone Number

Because you're buying a share in our business, we need to request your Social Insurance Number under Canada's Income Tax Act. We'll issue a T4A in advance of income tax filing deadlines.

Social Insurance Number / Business Number

Date of Birth

I'm applying for membership at Otter Co-op and my signature consents to the collection of my my personal or business information and its use for the purposes above.

Signature

Date

**Thank you for supporting our co-operative!**

Your member number is

WELCOME TO A DIFFERENT  
KIND OF BUSINESS.

[www.otterco-op.crs](http://www.otterco-op.crs)

**CO-OP**  
MEMBERSHIP



## Membership Terms & Conditions

The following Terms and Conditions form part of the Application for Membership in the Co-op. Acceptance of membership constitutes an agreement to comply with the Terms and Conditions as they may be amended from time to time by the Co-op without notice to you.

### Membership

The ability to apply for membership in the Co-op is open to any person, individual or entity, who meets the following eligibility criteria:

- If an individual, is of eligible age as stated in the Co-op's bylaws;
- Purchases at least 1 common share(s) of the Co-op with a par value of \$10; and

Submits to the Co-op:

- a completed Application for Membership and
- payment for the Membership Share at time of submission of the Application for Membership.

In submitting the Application for Membership, you certify that all information you have supplied in the Application for Membership is true and complete.

### Payment

The payment for the Membership Share, which must accompany your Application for Membership, must be paid to the Co-op in Canadian Dollars.

### Approval of Membership

Membership in the Co-op is subject to the approval of the Co-op's Board of Directors in accordance with the Co-op's rules and bylaws. Upon approval of your membership, a membership account will be set up in your name and your name added to the list of members of the Co-op. While the Board of Directors has the power to refuse any application for membership in the Co-op without assigning reason, and without limiting that power, Co-op reserves the right to refuse membership to any applicant and membership may be terminated at Co-op's discretion without cause, as well as for such things as failure to comply with these Terms and Conditions, the bylaws or any abuse of your membership privileges.

### Co-op Bylaws

The bylaws are the rules and regulations enacted by the Co-op which govern its operations and management. Your membership, if accepted, and continued membership are conditional upon your compliance with the bylaws of the Co-op, which may be amended from time to time in accordance with the governance process set out in the bylaws. Please contact the Co-op if you want to review or have any questions about the bylaws.

If there is a conflict or discrepancy between these Terms and Conditions and the bylaws, the bylaws of the Co-op will take precedence.

### Changes to Personal or Contact Information

If your Application for Membership is accepted, as a member, it will be your sole responsibility to immediately notify the Co-op of any changes to your personal or contact information, including, but not limited to, mailing address and email address. The Co-op shall not be responsible and shall have no liability for any misdirected, lost or delayed communications (including communications via mail or email) resulting from your failure to provide such notification of change in personal or contact information or for any delay or interruption in delivery.

### Privacy and Use of information

The Co-op respects your privacy and will administer the personal information that you provide to it by way of the Application for Membership in accordance with its privacy policies and related practices. The personal information that you provide to the Co-op is being collected and will be used for one or more of the following purposes: to communicate with you; to administer its membership programs; to open, maintain and administer your Co-op membership account; to comply with legal and regulatory requirements; for research and marketing purposes; and, to inform you about products and services by mail, telephone, email or other means.

Further, the Co-op is a member of Federated Co-operatives Limited ("FCL") and will from time to time disclose your personal information to FCL to allow it to process your personal information for accounting and rebate purposes and for research and marketing purposes. FCL may need to disclose your personal information to third parties with whom it has an agreement in place for the purposes of managing your personal information such as data collection and processing. The Co-op provides FCL with only that information which is necessary to perform the required services. Other than the disclosure of your personal information to FCL for the aforementioned purposes, the Co-op will not disclose your personal information to any organization without your consent, except where permitted or required by law.

You may withdraw your consent for the use of your information by the Co-op unless legal requirements prevent this. Please note that the withdrawal of your consent may mean that the Co-op is unable to provide you with some or all of the services that you may receive otherwise. You may access your personal information, request corrections to it or ask questions about it at any time (subject to legal or contractual requirements) by contacting the Co-op's Privacy Officer in writing. Please review the Co-op's Privacy Policy.

## How we serve

Co-op provides a number of business lines with products and services ready to meet our community's needs.

These include gas bars, energy products, food stores, pharmacies, liquor outlets, feed mills, hardware & fashion offerings, and restaurants that meet the daily needs of our members.

We source sustainable, local and Western Canadian products whenever possible, and value the delivery of personal, high-quality service from our dedicated team members.

## How we give

Our Co-op has been a strong community supporter for generations. Every year, we give back to charitable organizations, community groups, local sports teams and non-profits that share our values.



Co-op members are part of something bigger. And you can be, too.

**Become a member today.**

[www.otterco-op.crs](http://www.otterco-op.crs)



Otter



Be part of something **bigger.**



**CO-OP**  
MEMBERSHIP

**UNLOCK YOUR BENEFITS.**

*You're at home here.*

At Co-op, members are owners.

It's a different way of doing business. And we think being different is a good thing.

We're owned by our local members. Not by far-away shareholders.

We support and invest in our community, because it's where we live, too.

We're guided by the needs of our members.

And since our members are our owners, we share our profits with them.

— \$10 —

That's the one-time cost of a lifetime membership at Otter Co-op.

**No annual fees. No renewals.**

## What we believe

As a Co-op member, you'll join a community that believes in sourcing local products, providing great jobs and helping others here at home.

Our members believe in our business model, because they've seen how we've helped to support, grow and make a difference in this community for generations. It's what we were made to do.

## What we offer

Each year, part of our profits are returned back to you, based on how much you shop with us and how well our business performs. As an owner, you'll also gain equity in our business, which grows over time.

Co-op members also get a vote in how our business is run and can even be elected to our Board of Directors.

We're more than just a place to shop. We're a business built to support our community and meet the needs of our members.